

“We are glad to confirm that, based on the SEI CMM assessment during September 2005 at Torry Harris Bangalore, the company met all the required parameters and has been assessed at Maturity Level 5. Strong management commitment was observed as one of the critical success factors in enabling this achievement for the company. We wish the company all success in its future initiatives and in ensuring continued sustenance of higher maturity practices.”

K.K. Raman,

Director - Software Process Improvement & SEI Authorised Lead Assessor, KPMG.

ISO27001

SEI CMM
LEVEL 5
COMPANY



About Us

Established in 1998, Torry Harris Business Solutions is a global services and solutions provider for mission critical Distributed Enterprise Computing. Torry Harris is headquartered in USA (New Jersey), with offshore development centers at India (Bangalore) and China (Shenzhen). Torry Harris also has sales and operations offices in Europe, the Middle East and Asia Pacific regions.

The relentless drive to deliver value and exceed expectations has enabled Torry Harris to establish long term partnerships with some of the biggest enterprises across the world. The quality management system practices and processes at Torry Harris have been assessed at SEI CMM Level 5 and the security management system ISO 27001 certified.

Domain Expertise

Telecom

Torry Harris has worked with telecom majors across Europe, the Middle East and the Asia Pacific. The areas include billing, fraud management, revenue assurance, data warehousing, customer management, portal development and mediation and integration.

Insurance and Financial Services

Torry Harris has been working with a Wall Street major for the past six years. Projects entail maintaining the message broker, which moves more than a trillion dollars a day across hubs in different parts of the world.

Government

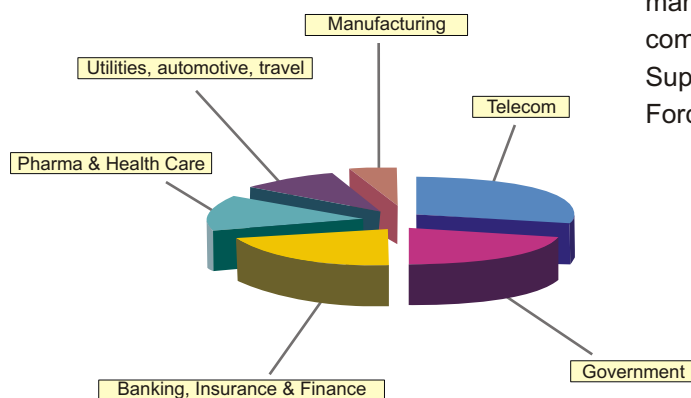
Torry Harris prides itself on executing projects across geographies, cultures and languages. Torry Harris has executed several projects along with leading technology partners for several governments.

Healthcare

Torry Harris has worked with Ministries of Health in migration of existing customer management systems. Projects also enabled diagnostic tracking.

Manufacturing, Utilities, Automotive, Travel

Torry Harris has been working with a world leader in Car Manufacturing as well as other premium car manufacturing companies and a leading FMCG company in the areas of Dealer Communication, Supply Chain, Inventory Management and Sales Force Integration.





Client List

Telecom

Orange, UK
O2, UK
SingTel, Singapore
Batelco, Bahrain
Eurotel, Prague
Vodafone, UK
Virgin Mobile, UK

Healthcare

National Healthcare Group, Singapore
Tan Tock Seng Hospital, Singapore
Spinovations, UK
Bristol-Myers Squibb, USA

Utilities, Travel, Others

Edinfor, Portugal
Iberia (with IBM Spain)
Hewitt, India

Banking, Insurance and Finance

Atradius, Netherlands
JP Morgan Chase, USA
Standard Chartered, Singapore
AXA, India
Rak Bank, Dubai

Government

Ministry of Commerce and Industry, Middle East
Central Informatics Organizations, Middle East
Dubai Ports and Customs
Gulf Organization for Industrial Consulting

Manufacturing, Auto

Michelin
Daimler Chrysler, India
Toyota Kirloskar Motors Ltd., India
Hindustan Lever Limited (with IBM India)



Client Speak

"We were extremely impressed with Torry Harris Business Solution's skill level in an area of technology that is very important to our business. These skills are very hard to find, world wide, and Torry Harris Business Solutions have world-class skills - probably the leading supplier in the field. Based on their skills we have commissioned further development work."

- **Senior Project Manager, Orange PCS Ltd.**

"Just wanted to let you know what a terrific job the Torry Harris staff have done regarding assisting me in moving my middleware and messaging agenda forward. The engineering expertise your staff brings to the table, along with the professionalism and spirit of being team players, has allowed me to hit my goals the past two years. They were key, most importantly, in helping to drive us to messaging "dial tone" shared services, which are being deployed globally throughout the firm.

The experiences of working with your company, both the high power technical expertise and the competitive pricing you offer, is one reason I look forward to a continued and fruitful relationship with your firm."

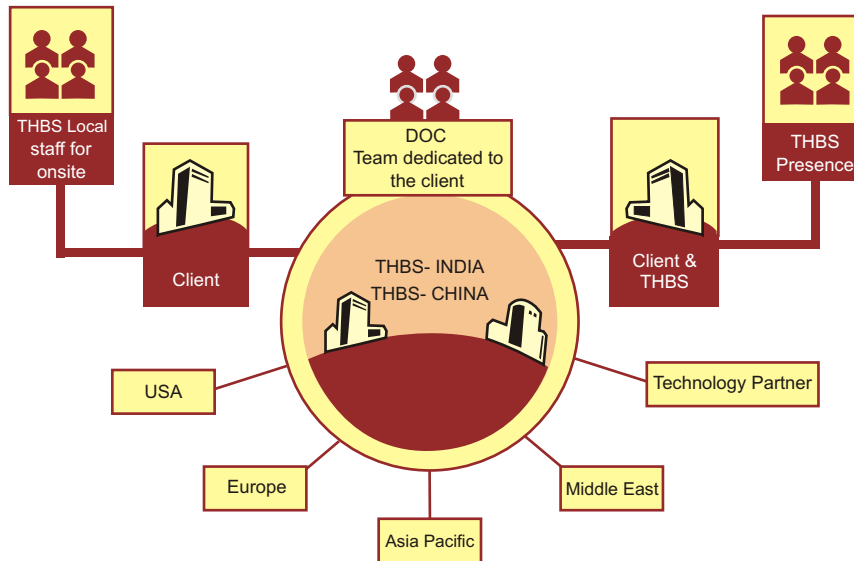
- **Senior Manager, Middleware Services, JP Morgan Chase**

"The level of skill, dedication and diligence exhibited by Torry Harris Consultants has always been exceptional. In all my dealings with them, they have never given up; even in the most difficult customer situations. They stick with the problem at hand until it is resolved, failure is not an option for them."

- **AIM Affinity Services Manager, IBM Corporation**



Torry Harris Delivery Model



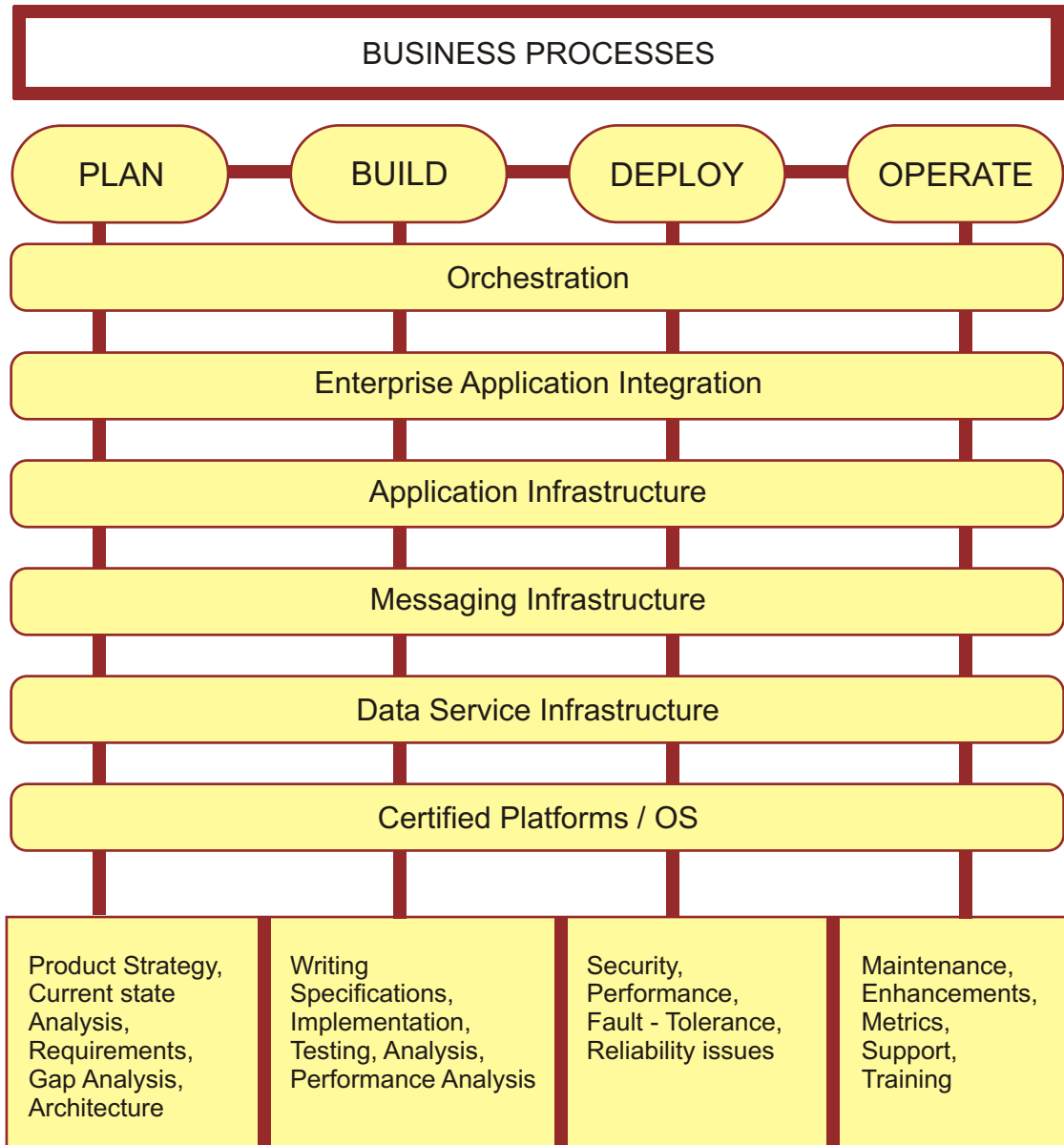
Clients world over benefit from the Torrey Harris Delivery Model as it ensures a high return-on- investment with a dedicated team focused entirely on the client's projects. On any project, the Torrey Harris team ensures swift and effective delivery.

The delivery team could be located at either the client's location and/or at the state-of-the-art Torrey Harris development centers in Bangalore or Shenzhen, China. A team of well-trained Torrey Harris professionals would continuously interface with the clients to map requirements and assess the output. Regular and effective reporting systems ensure that at all times; the work in progress is perfectly aligned to the clients requirements.



Technology Focus

The diagram below shows the key services portfolio that Torry Harris offers to its customers across a typical Enterprise Architecture Stack.





Technology Services

Torry Harris has developed expertise in handling end-to-end operations in niche technology areas. SOA, Enterprise Integration and Middleware Technologies are the focus areas for Torry Harris. Torry Harris also specialises in the areas of Transaction Processing and Web Technology space.

Service-Oriented Architecture (SOA)

Our intention is to demystify SOA and make it simpler for your Adoption and Implementation, as we have been doing for our customers worldwide, who are adopting SOA today.

Through our experience in Distributed Computing, Integration and SOA Implementation, our collaborations with leading SOA Vendors, expertise in Open Source options and a cost-effective offshore delivery model, we offer the following services to our customers,

- Technology Consulting
 - SOA Preparedness Audit
 - Technology & Product Evaluation
 - SOA Adoption Roadmap

- Design & Implementation
 - Pilot Implementation to demonstrate Business Benefits and Technology Choices
 - Evolutionary Approach in delivering SOA Solutions, ensuring SOA benefit realization at each stage
 - Adherence to standards and best practices in design, development, test and production rollout

- Maintenance
 - End-to-end managed service to support (Level 2 and 3) your SOA Implementations, including product/environment/service/governance policy configurations and application code



Testing

Torry Harris has established a dedicated offshore test center in Bangalore. At Torry Harris we strongly believe that testing is a specialist discipline that requires unique skills and mindset. The offshore center is operated by an experienced team of ISEB/ISTQB and CSTP certified testing professionals. We specialize in testing, services and systems constructed on distributed computing, integration and SOA methodologies implemented over a wide spectrum of technology platforms.

Torry Harris Testing Services include:

- Test Process Improvement
- Test Strategy (includes people, methodology, quality controls and tools)
- Risk Based Testing
- Test Environment Strategy
- Automation and Regression Strategy
- Test Planning and Management
- Test Scripting and Execution
- Performance/Load Testing
- Automated Testing
- Disaster Recovery Testing

IT Enterprise Services

Our 'IT Enterprise Services' engagements can range from single onsite resource deployment to fully managed services of the entire system/service based on Service Level Agreements (SLAs). Some of the areas where we can be of assistance,

- Enterprise Application Development
 - Torry Harris has a well-defined application development process, which comprises the complete life cycle from business case analysis to live support of the Enterprise Application. This process supports a distributed delivery environment wherein work responsibilities can be effectively divided between the delivery teams spread across the globe.
- Enterprise Application Maintenance & Support
 - Our application maintenance services deliver effective incident management and improvement in quality of services resulting in a reduction in Total Cost of Ownership. We have extensive experience in providing Level 2 (Technical Operations team / Applications support team) and Level 3 (Application development support) production support services to customers, for business critical applications with stringent SLAs for response, work around & resolution of issues.



-
- Business Intelligence & Data Warehouse
 - Expertise in this area lies with handling large amounts of data-extracting, transforming and loading the data as required. Torry Harris possesses the architectural and analytical skills required for handling such large amounts of data.
 - Middleware & Enterprise Application Integration
 - Torry Harris has been a key player in the Middleware domain since inception, offering services that would enable eBusiness, Business Integration, High Volume Transaction processing and Service based architectures. This domain remains one of the core focus areas, as a result of extensive experience and industry expertise.
 - Open Source Options
 - In our offshore labs, Torry Harris has developed competency centre focusing on Open Source alternatives to commercial products.
 - The product spectrum covered is wide including tools and products consumed in the various phases of a SDLC and beyond (production environment).



Partners

Torry Harris believes in offering more than one can. Strategic partnerships with key technology and emerging product companies enables leveraging mutual strengths to provide complete services and solutions to customers.

This also helps cut down problem resolution lead time as each consultant is better geared up with an optimum depth and breadth of skills across different products and technologies. As part of the partner program Torry Harris ensures that each engineer working on a particular technology is duly certified on the latest version of the product.

Partners include:

- BEASystems
- Cape Clear
- GigaSpaces
- IBM
- Kabira
- Sun
- Nexaweb
- Oracle
- SOA Software
- webMethods

USA (Head Quarters)

Torry Harris Business Solutions Inc.
33, Wood Avenue South
Suite 600, Iselin, NJ 08830

Phone: + 1 - 732 - 744 3445
Fax: + 1 - 732 - 321 6562

EUROPE

Torry Harris Business Solutions Europe Ltd.
45, Aztec Centre, Aztec West, Almondsbury,
Bristol - BS32 4TD, United Kingdom.

Phone: + 44 - 1454 203 570
Fax: + 44 - 1454 203 571

SINGAPORE

Torry Harris Business Solutions (Singapore) Pte. Ltd.
20 Maxwell Road, #09-10 Maxwell House,
Singapore - 069113.

Phone: + 65 622 66 501
Fax: + 65 622 66 575

MIDDLE-EAST

Torry Harris Business Solutions
Building No. 12, Office No. 216, Dubai Internet City,
P.O. Box No. 502329, Dubai, UAE.

Phone: + 971 4-3900240/1
Fax: + 971 4-3908516

CHINA

Torry Harris Business Solutions (China) Co. Ltd.
502, Science and Technology Park, 6 Keyuan
Road, Shenzhen - 518057

Phone: + 86 - 755 - 33636113
Fax: + 86 - 755 - 33636111

INDIA

Torry Harris Business Solutions (P) Ltd.
71, Ground Floor, Sona Towers, Millers Road,
Bangalore - 560052

Phone: + 91 - 80 - 41827200
Fax: +91 - 80 - 41235695



www.thbs.com